How many passes purchased			
	2023	2024	2025
1 Pass	22%	26%	28%
2 Passes	17%	18%	21%
3 Passes	22%	21%	20%
4 Passes	28%	24%	22%
5+ Passes	11%	11%	9%
Which pool did you frequent most?			
	2023	2024	2025
DAC	53%	50%	50%
SWP	47%	50%	50%
A		- 141 6 1114-0	
Approximately how many times did you			2025
1 E vioito	2023	2024	2025
1-5 visits	19%	21%	22%
6 - 10 visits	33%	29%	26%
11 - 15 visits	23%	22%	22%
16 or more	25%	28%	30%
What time of day did you visit the pool	most often?		
What time of day and you visit the poor	2023	2024	2025
7 - 10am	15%	16%	19%
10am - 1pm	30%	28%	34%
1pm - 4pm	34%	38%	30%
4pm - 7pm	20%	19%	17%
•			
How would you rate the value of your p	ass(es)?		
	2023	2024	2025
1 Star	3%	4%	4%
2 Stars	5%	5%	2%
3 Stars	17%	11%	12%
4 Stars	26%	32%	29%
5 Stars	49%	48%	53%
Rate the following areas			
DAC Dublic Swim Harre			
DAC Public Swim Hours	2023	2024	2025
Not Satified	19%	2 024 16%	2 025 9%
Satisfied	43%	36%	40%
Very Satisfied	24%	26%	28%
No Opinion	15%	22%	23%
Νο Οριπιοπ	1370	ZZ 7U	2070

SWP	Publi	ic Si	wim
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	2023	2024	2025
Not Satified	18%	17%	13%
Satisfied	48%	46%	41%
Very Satisfied	22%	22%	27%
No Opinion	13%	16%	19%
Lap Swim Hours			
	2023	2024	2025

	2023	2024	2025
Not Satified	5%	9%	8%
Satisfied	31%	20%	24%
Very Satisfied	16%	13%	15%
No Opinion	48%	58%	53%

Rate the following areas of your experience at the pools

2023	2024	2025
2%	1%	1%
5%	2%	3%
36%	28%	27%
26%	37%	35%
32%	32%	34%
2023	2024	2025
2%	2%	1%
8%	8%	7%
40%	41%	38%
26%	28%	27%
24%	20%	27%
2023	2024	2025
6%	6%	4%
15%	11%	13%
40%	41%	40%
23%	27%	26%
17%	15%	17%
2023	2024	2025
4%	6%	4%
12%	14%	11%
47%	47%	54%
24%	21%	19%
13%	12%	12%
	2% 5% 36% 26% 32% 2023 2% 8% 40% 26% 24% 2023 6% 15% 40% 23% 17% 2023 4% 12% 47% 24%	2% 1% 5% 2% 36% 28% 26% 37% 32% 32% 2023 2024 2% 8% 40% 41% 26% 28% 24% 20% 2023 2024 6% 6% 15% 11% 40% 41% 23% 27% 17% 15% 2023 2024 4% 6% 12% 14% 47% 24% 24% 21%

DAC Concessions 2023 2024 2025 Poor 6% 4% 4% Below Average 16% 13% 13% Average 51% 64% 60% Above Average 14% 10% 15% Excellent 13% 9% 8% SWP Concessions 2023 2024 2025 Poor 5% 4% 1% Below Average 17% 10% 13% Average 52% 66% 58% Above Average 15% 12% 18% Excellent 12% 3% 8% Rate your staff Experience Cashiers 2023 2024 2025 Poor <1% <1% <1% Average 2% 2% <1% Average 40% 41% 40% Average 29% 28% 26% Excellent 29% 28% 26%				
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SWP Concessions 2023 2024 2025 Poor 5% 4% 1% Below Average 17% 10% 13% Average 52% 66% 58% Above Average 15% 12% 18% Excellent 12% 9% 8% Rate your staff Experience Cashiers 2023 2024 2025 Poor < 1%				
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Below Average 17% 10% 13% Average 52% 66% 58% Above Average 15% 12% 18% Excellent 12% 9% 8% Rate your staff Experience Cashiers 2023 2024 2025 Poor <1%	SWP Concessions	2023	2024	2025
Average 52% 66% 58% Above Average 15% 12% 18% Excellent 12% 9% 8% Rate your staff Experience Cashiers 2023 2024 2025 Poor < 1%	Poor	5%	4%	1%
Above Average 15% 12% 18% Excellent 12% 9% 8% Rate your staff Experience Cashiers 2023 2024 2025 Poor < 1%	Below Average	17%	10%	13%
Excellent 12% 9% 8% Rate your staff Experience Cashiers 2023 2024 2025 Poor < 1%	Average	52%	66%	58%
Rate your staff Experience Cashiers 2023 2024 2025 Poor < 1%	Above Average	15%	12%	18%
Cashiers 2023 2024 2025 Poor < 1%	Excellent	12%	9%	8%
Cashiers 2023 2024 2025 Poor < 1%	Rate your staff Experience			
Poor < 1%	-	2023	2024	2025
Below Average 2% 2% < 1%				
Average 40% 41% 40% Above Average 29% 28% 32% Excellent 29% 28% 26% Lifeguards 2023 2024 2025 Poor <1%				
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Excellent 29% 28% 26% Lifeguards 2023 2024 2025 Poor < 1%	.			
Poor < 1%	-			
Poor < 1%	Lifeguards	2023	2024	2025
Below Average 4% 2% 1% Average 32% 28% 33% Above Average 31% 28% 37% Excellent 33% 32% 30% Pool Managers 2023 2024 2025 Poor 1% 1% < 1%	-			
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Excellent 33% 32% 30% Pool Managers 2023 2024 2025 Poor 1% 1% < 1%	-			
Poor 1% 1% < 1%				
Poor 1% 1% < 1%	Pool Managers	2023	2024	2025
Below Average 4% 5% 3% Average 38% 32% 27% Above Average 27% 34% 43% Excellent 31% 28% 27% Concessions Staff 2023 2024 2025 Poor 1% 1% < 1%	<u> </u>			
Average 38% 32% 27% Above Average 27% 34% 43% Excellent 31% 28% 27% Concessions Staff 2023 2024 2025 Poor 1% 1% < 1%				
Above Average 27% 34% 43% Excellent 31% 28% 27% Concessions Staff 2023 2024 2025 Poor 1% 1% < 1%	-			
Excellent 31% 28% 27% Concessions Staff 2023 2024 2025 Poor 1% 1% < 1%				
Concessions Staff 2023 2024 2025 Poor 1% 1% < 1%				
Poor 1% 1% < 1% Below Average 4% 4% 4% Average 46% 51% 46% Above Average 25% 27% 30%	EVCEIIGHI	31%	2070	Z190
Below Average 4% 4% 4% Average 46% 51% 46% Above Average 25% 27% 30%				
Average 46% 51% 46% Above Average 25% 27% 30%				
Above Average 25% 27% 30%	Below Average			
	·			
Excellent 24% 17% 20%	-			
	Excellent	24%	17%	20%