

Skokie Water Playground

Frequently Asked Questions

How do I purchase an admission ticket? [Click here and select the date you wish to purchase a ticket.](#)

Chose the quantity of tickets, check the appropriate fee and follow the steps for payment. Your ticket(s) will be emailed to you.

How do I enter the facility? Entrance into the facility will be through gates on the East side of the facility near the softball fields. You can present printed tickets or have them displayed on your phone to the admission staff.

Are you limiting the amount of people in the facility? Yes, public swim sessions will be limited to 200 per swim session. Lap swim will be limited to 18 people per session.

Do I have to wear a cloth face covering while I am in the facility? Patrons do not have to wear a face covering when they are in the water or when they are socially distanced from others on deck. Any person over the age of two must wear a covering when checking in and entering the facility, in the bathhouse, and at all other times when a 6 ft. social distance cannot be maintained. Exceptions can be made for people with medical conditions or disabilities that prevent them from safely wearing a face covering.

What are the cleaning and disinfecting procedures? The locker rooms, including sinks, faucets, toilets, door handles, and showers, will be disinfected hourly throughout the day. Deck chairs and other high touch areas will be disinfected before and after each session.

What happens if I don't show up for my registered pool time? If the facility opens as scheduled, no refunds will be given for those who registered but chose not to attend.

What if there is inclement weather on the day I signed up? If there is inclement weather and the facility is unable to open, all who registered for that day will receive a refund. Decisions about opening and closing the facility will be at the sole discretion of the Park District staff. Follow us on Twitter at <https://twitter.com/Skokiepools> to stay up-to-date on pool closures this summer, or check our website at www.skokieparks.org regular updates.

Does everyone have to pay? With the limited number of spaces available for each time slot, everyone who wishes to enter the facility will have to pay the entry fee. There will not be any age exemptions this year.

Do I need to practice social distancing in the facility? While on deck and in the pool you will be expected to keep a 6-ft. social distance from all other groups as best you can.

Will I be able to bring in my own food and drink? All public water fountains will be closed. Patrons may bring in their own food (non-commercially prepared) and drink Alcohol is prohibited. The Park District will have trash cans available on deck for you to dispose of your trash. You are expected to leave your deck area as you found it.

Will deck furniture be available for use? Deck chairs will be provided and are set in groups of 2 or 4 in a socially distanced manner. Do not move chairs. Deck chairs will be cleaned between sessions. It is encouraged that you bring your own chairs from home.

Will there be a place to change and use the restroom? The bathhouse will be available for showering, changing, and using the restroom. Locker storage will not be available. While using the bathhouse, patrons are expected to wear a cloth face covering and keep a 6 ft. social distance at all times. To reduce the amount of patrons using indoor spaces at the same time, we recommend coming to the facility showered and ready to swim in your swimsuit. If at all possible, it is also recommended that patrons change and shower at home at the conclusion of your swim time.

How do I leave the facility at the end of my swim session? All patrons will exit through the turnstile gate in the Northeast corner of the facility or the back gate of the facility promptly at the conclusion of the scheduled swim session to create one-way traffic flow through the facility.

