# Fitness First: How to Make a Reservation

### **GENERAL**

Reservations are REQUIRED to work out at Fitness First, attend group exercise classes and walk the track. All timeblocks and virtual classes are available on this <u>calendar</u>.

## MAKE A RESERVATION

#### Step 1: Click here for the schedule.

Use the criteria options to filter the calendar down to find what you are looking for

Prev Week Next Week » ()	Print Schedule)	tor			c
Mon 10/26	Tues 10/27	Wed 10/28	Thurs 10/29	Fri 10/30	) Sat 10/31
FITNESS & Fitness Center 6 Ocam-7-30am Staff Fitness Center   General Description   Sign Up 10 SPOTS LEFT	FITNESS /STrot G' Fitness Center 6: 00am-7:30am Statt Fitness Center Ceneral Description   Sign Up 1 5 SPOTS LEFT	FITNESS STirst. C Fitness Center 6:00am-7:30am Stat Fitness Center   General Description   Sign Up   13 SPOTS LEFT	FITNESS //Find @ Fitness Center 6:00am-7:30am Stat Fitness Center Ceneral Description ( Sign Up 10 SPOTS LEFT	Cf Track Reservation     6.00am-7:30am Staft Indoor Track General Description   Sign Up      4.SPOTS LEFT      FITNESS	Finess Center 7:00am8:30am Staf Filmess Center   General Description   Sign Up 24 SPOTS LEFT
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© TBS (Total Body Strength) 7:30am-8:30am KC B. Group Fitness Studio   Group Strength Description   Sign Up ■ WWTLIST OLLY	Conditioning Live Stream 7:30am-8:30am Harriett K. Vinual Venual Description   Sign Up	Core 7:30am-8:30am KC B. Group Fitness Studio) Group Strength Description   Sign Up 3 SPOTS LEFT	C Track Reservation     Staff     Indoor Track General     Description   Sign Up      1     2 SPOTS LEFT	C Conditioning Live Stream 7:30am-8:30am Janis A. Virtual Virtual Description   Sign Up 1 1/ SP0TS LEFT	C TBS Live Stream 7:30am-8:30am KC B. Virtual Virtual Description   Sign Up D 17 SPOTS LEFT

### Step 2: Once you find your class, fitness or track time block, register!

To register for a time block for Fitness First or track, click on "sign up" at the time and on the day, you would like to come to Fitness First/WLC. To register for a class, click on "sign up" on the time and day you would like to take that class.



During your first reservation, you will be asked to create an account and sign in.

Login Create a Login Forgot Password	
Please login below to sign up for your class. If this is your first time signing up, please click here to create a login.	
Email	
Password	
Login	
	C
Login Create a Login Forgot Password	C
Login Create a Login Forgot Password	C
Login Create a Login Forgot Password	c
Login Create a Login Forgot Password First Name Last Name	c
Login Create a Login Forgot Password First Name Last Name Email Address	C
Login Create a Login Forgot Password First Name Last Name Email Address Password	c
Login Create a Login Forgot Password First Name Last Name Email Address Password Confirm Password	C

Once you have created your account you will be able to register for the class time or Fitness First time block.



Step 3: Check your email for reservation confirmation



An email confirmation will be sent to the email linked to your log-in account. In case the confirmation email goes to your junk/spam mailbox, please approve emails coming from <u>no\_response@groupexpro.com</u>

# **VIRTUAL CLASS SIGN-UP & LOG-IN**

#### Step 1: Follow the above steps to reserve a virtual class

#### Step 2: Check your email for a reservation confirmation email

This email will contain a Zoom link and passcode needed to attend the virtual class. Link and passcode are subject to change



#### Step 3: Click link, enter passcode and exercise!

On occasion emails do not receive confirmation emails due to internet providers changing spam filter settings. The park district is attempting to do what to decrease the instances of this happening. In the meantime, please check your spam/trash mailboxes and approve emails coming from <u>no\_response@groupexpro.com</u>.

If you still have issues getting into your call the Weber desk at 847-674-1500 x3500 to have the link and passcode sent to you.

### WAITLISTS

If a class is full you will be placed on a waitlist. Should someone cancel you will automatically be sent an email confirming that you have been moved into that time block or class.

## **CANCELLING A RESERVATION**

No problem, but cancellation is required! Members are encouraged to cancel no less than 8 hours prior to your reservation start time to allow spots to open for other members.

There are two options to cancel group fitness classes and fitness center time blocks:

Option 1: Go into your confirmation email and cancel reservation

:k to Inbox	Class Reservation for	Inbox ×			ē	Ø	
-	Skokie Park District Fitness First <no_response@group to me +</no_response@group 	expro.com>	Thu, Oct 22, 1:03 PM (5 days ago)	☆	*	:	
	Hi						
	You have reserved a space in the following class:						
	Class: Track Reservation Date: 10/25/2020 Time: 7:00am	link hare					
	I hanks and we'll see you soon! GXP	ILK HELE.					
	WARNING: This email was sent from GroupEx PRO. Please do not reply to this email. If you have questions, please reach out to the club's Group Fitness Manager.						
	Reply Forward						

Option 2: Go back into the <u>schedule</u>, find your reservation/class, click on the sign-up icon again and this will give you the option to cancel.



A confirmation email will be sent confirming the cancellation.

# This information will be updated frequently: Last updated 11/16/20

Please contact Jennie Bever at <u>JBever@skokieparks.org</u> with any additional questions.

Thank you.